

THE SECOND-GENERATION MHSIP REPORT CARD:

Toolkit Version 2.0

Dow Wieman, Ph.D

The Evaluation Center@HSRI

617.876.0426 x2503

dwieman@hsri.org

**Presentation at the National Conference on Mental
Health Statistics:**

Washington, D.C.

May 28-31, 2002

Version 1.0 Toolkit

- Produced in 1996 by MHSIP Version 1 Workgroup
- Available at <http://www.mhsip.org/toolkit/index.html>
- Disseminated hardcopy by the Evaluation Center@HSRI (<http://www.tecathsri.org/>)
- Reflected current knowledge at that time
- Developed prior to extensive field experience

Version 2.0 Innovations

- **More hands-on/user-friendly**
- **Incorporate lessons learned from experience in the field**
- **Incorporate new knowledge**
- **Utilize new technologies**

More Hands-on/User-friendly

- How-to Handbook Format:
 - What is the MHSIP Report Card
 - How do I implement it?
 - How do I interpret the data?
 - How do I report and use the findings?
 - How may I enhance the Report Card?

More Hands-on/User-friendly

(cont.)

- Modular approach (address different settings)
- Added resources:
 - Related components (e.g risk adjustment)
 - Web-based resources (hyperlinks)

Lessons Learned in the Field

- Version 1 was widely implemented
 - Nearly every state
 - Special projects (e.g. 5- and 16-State Studies)
- Wide variation in content, implementation and administration:
 - Survey of State Surveys (2001)
<http://www.mhsip.org/Ckaufman.pdf>
- Other initiatives
 - ECHO (CABHS + MHSIP)
 - HIPAA

Incorporate New Knowledge

- Survey methodology in behavioral health care
- Use of consumers for data collection
- Measuring support for recovery
- Measuring cultural competence
- Common measures
- Use of Report Cards for Quality Improvement (reporting results)

Utilize New Technology

- Increased Web-based functionality
 - Search/help
 - Hyperlinks
 - Technical Assistance
- Data collection
- Reporting Results
- User's groups

Recommendation for Version 2.0 Toolkit

- Review Toolkit Version 1.0 at <http://www.mhsip.org/toolkit/index.html>
- Order hardcopy at www.tecathsri.org
- Send comments/recommendations to:
Dow Wieman
Human Services Research Institute
617.876.0426 x2503
dwieman@hsri.org