

**CENTER FOR MENTAL HEALTH SERVICES
ONE-MHSIP Spring 2002 Meeting
Burlington, Vermont
Radisson Hotel * 60 Battery Street
April 24 – 26, 2002**

AGENDA

Wednesday, April 24

**PRE-MEETING ROUNDTABLE
(OPTIONAL*)**

2:30 p.m. – 5:00 p.m. **Roundtable Discussion – Satisfaction Surveys**

Based on ONE-MHSIP member feedback,
the roundtable discussion topic will be satisfaction surveys:

- The level of effort necessary to undertake a satisfaction survey
 - Staff time, resources, cost
- Discussion on the various survey designs/methodology
 - To what extent should there be consistency?
- MHSIP Report Card Version 2
 - Feedback from NE states

** Open to all those ONE-MHSIP meeting participants who arrive in town early enough on Wednesday and who have an interest in the identified topic. Come on time or arrive late – just join in! We will share materials, discuss results and perhaps find even more common ground than you might have imagined.*

6:00 p.m. – ???? p.m. **Dinner on the town**

With the hotel meeting site located in downtown Burlington, there are plenty of nice restaurants within walking distance. A stroll along Lake Champlain, anyone?

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AGENDA

Thursday, April 25

- 8:30 a.m. – 9:00 a.m. **Continental Breakfast**
- 9:00 a.m. – 9:15 a.m. **Welcome & Introductions**
Jerry Goessel, Chair – PA
and
John Pandiani - VT
- 9:15 a.m. - 10:30 a.m. **Mortality of Adults with Severe and Persistent
Mental Illness: A Review and Discussion of Five
Years of Research in Vermont**
Vermont Panel Presentation
- 10:30 a.m. – 10:45 a.m. **B R E A K**
- 10:45 a.m. – 12:00 p.m. **Introductions & State Updates**
**(Each state should limit itself to 10 minutes maximum.
Handout materials are appreciated.)**
 - MHSIP activities (DIG, surveys, etc.)
 - Other relevant data activities (HIPAA,
Olmstead, etc.)
- 12:00 p.m. – 1:00 p.m. **L U N C H**
- 1:00 p.m. – 2:00 p.m. **Introductions & State Updates ... continued**

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THURSDAY (continued)

- 2:00 p.m. – 2:45 p.m. **Consumer Satisfaction: Two States' Findings**
Eva Jakuba - CT
- Maurice Tippett - DE*
(Subtitled: "I can't get no satisfaction ... six frustrating months in search of survey perfection")
- 2:45 p.m. – 3:00 p.m. **Break**
- 3:00 p.m. – 3:45 p.m. **State Profiles and Hospital Performance Indicators**
Lucille Schacht, Ph.D.
NASMHPD Research Institute, Inc.
- 3:45 p.m. – 4:15 p.m. **MHSIP Policy Update**
Boyd Tracy – MHSIP Policy Board
- 4:15 p.m. – 4:45 p.m. **ONE-MHSIP Business**
Jerry Goessel - PA
- 1) Formalize plans for the Fall 2002 meeting in Connecticut
 - Recommendations for meeting dates
 - Recommendations for meeting topics
 - 2) Make tentative plans for the Spring 2003 meeting
 - Request for a host state
 - Possible meeting dates - at least two options
 - 3) Interest in an informal ONE-MHSIP meeting during the National Statistics Conference May 28 – 31???
 - 4) New Business
- 4:45 p.m. – 5:15 p.m. **Mental Health Consumers: Service Utilization and Incarceration Rates**
John Pandiani - VT
- 6:00 p.m. – ???? p.m. **Dinner on the town (optional, but ya gotta eat!)**

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FRIDAY, April 26

- 8:30 a.m. – 9:00 a.m. **Continental Breakfast**
- 9:00 a.m. – 10:00 a.m. **CMHS Data Infrastructure Grant Conf. Call**
- 10:00 a.m. – 10:15 a.m. **Break**
- 10:15 a.m. – 10:45 a.m. **CMHS Update**
Olinda Gonzalez - CMHS
- 10:45 a.m. – 11:15 a.m. **Pis, Pies, and Prizes**
Heidi Johnson - NH
- 11:15 a.m. – 11:45 a.m. **Race/Ethnicity as a Factor in Service Utilization
Rates within a Managed Care Environment**
Jerry Goessel - PA
- 11:45 a.m. - 12:00 p.m. **Wrap-Up/Adjourn**