



EMR – Extending the Workforce

presented by

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Outline

- AltaPointe Health Systems Inc.
- How did we begin our EMR?
- Advantages Realized by EMR
- Where are we today



How did we begin our EMR?

- **EMR May 2004 - Implemented October 2004**
- **Implementation Team**
 - Key players of the organization
 - Timeline that is achievable for the entire organization
- **Work Group Formation**
 - Representatives of all disciplines and modalities
 - Evaluate Documentation (who,what,when,where,why)
Compliance
 - Business Rules and Workflow
 - What historical data will be needed
 - Training recommendations



How did we begin our EMR? - Continued

▪ **Design Screens and forms**

- Match new screens and flow to paper
- Reports Designed
- Workflow and Screens documented

▪ **Load System**

- Setup profiles for access
- Load data (Tx-Plan,ISP,Medications....Training tool)
- Validate data load

▪ **Execute Implementation Plan**

- Sequential Implementation (Program)
- Exercise a validation strategy (Benchmarks, data validation)
- Make presence felt (support)



Advantages Realized

Streamlined Process and Workflow

- **Clinical Process**
 - Streamlined From Initial Assessment to Discharge
 - Tx Plan Development through Assessment
 - Redundancies Eliminated
 - Programmatically Specific
 - Clinically Complete (workflow)
 - Trigger Driven
 - Compliance Tough
 - Clinician Comfort



Advantages Realized

Local Access

- **Immediate Access**
 - Entire Medical Record
 - Archived or External Documentation
 - Prescriptions (Internal, PCP, OTC)
 - Scheduling Compliance
 - Summarized Data
 - Past Histories
 - Compliance



Advantages Realized

Remote Access

- Immediate Remote Access
 - Therapist In Schools
 - Therapist / Behavioral Staff in Nursing Homes
 - Case Managers In The Field
 - Crisis Workers at Home
 - Physician Access To E-Prescribing
 - Same Access to Summary/History/Compliance
 - Secured VPN
 - Citrix
 - Mobile



Advantages Realized Compliance Complete

- Closing The Loop
 - Assessment to Treatment Plans
 - Appointments to Progress Notes
 - Compliance Indicators (Individualized)
 - Prescribing Practices
 - Notification and Signature
 - Copy Forward Functionality
 - Monitoring (Admin / Peer Review Autor
 - Summarized Compliance
 - Customized Help (Field to Option)
 - Consumer Compliance



Clinician Before EMR

- Paper System
 - Incomplete Processes
 - Intake Process Slow and Cumbersome
 - Documentation absent/Incomplete
 - Communication and Notification Fragmented
 - Compliance impossible to Measure
 - Productivity Standard Less than 60 Monthly
 - Delayed access to Clinical Information
 - High Caseloads
 - Disconnected Delivery System



Clinician Using EMR

- **EMR System**
 - Formalized Front End Training
 - Streamlined Assessment to Discharge
 - Documentation to Tx Plan to Billing Link
 - Compliance Checks are Real-Time/Managed
 - Productivity Standard of 120 Monthly
 - Caseloads are Smaller / More seen Annually
 - Access to External Sites/Information/Training
 - Access of Structured Clinical Informatic
 - Treatment Plan/Medications/ISP/Hospital
 - Employee Satisfaction High



Company Benefits Realized

- Measurable Outcomes (Clinical/Administrative)
- Workflow Flexibility
- Customized Clinical Initiatives
- Immediate Access (Geographical Independent)
- Consistent Streamlined Clinical Process
- Reduced Medical Record Admin Support
- Clinical Compliance (Measurable)
- Standardized Training Process
- Structured System Evaluation Process
- Faster Deployment of New Initiatives



Summary

- Creates an Environment of Self Evaluation
- Equip the Workforce with the Tools to do the Job (Information)
- Allows the Providers to Manage where they couldn't before
- Produces more in a day without the feeling of being overwhelmed
- Expedites Movement of New Initiatives
- Extends your workforce



Where are we today?

■ **97% Implemented**

- All Outpatient and Residential Programs
- 600 Users with Access
- MI,MR, and SA
- Many new forms and tracking systems
- 700m PN, 22m I-Bio, 13m PE
- 2 Successful SSV, 2 Successful JCAHO Review

■ **Evaluating New Initiatives**

- Expansion of Telemedicine / Training
- Consumer Connect





Thank You

