

Sixteen State Performance Indicator Study
September 28, 2000
Conference Call

Minutes by Ellen Sparks, SC

1. Roll Call Ron Manderscheid - States present: AZ, CO, CT, DC, IL, IN, MO, NY, OK, RI, SC, TX, UT, VA, VT, WA, also Ted Lutterman, Lucille Schacht, Nancy Callahan, and Olinda González. (Sue Lummus was introduced as the new project director from TX).

2. 16 State Indicator Pilot Year 2 Report - Ted Lutterman will have the draft 2 year report next week which includes the operational definitions, data collection guidelines and the status of the workgroups. States are asked to review the report when they receive it and provide feedback to Ted within a week.

3. Dr Aimee Schwartz from AZ proposed changing some of the diagnostic categories for data submissions. This could impact all indicators. Ron asked that these ideas be formed into a proposal to the 16 State group and sent via the Listserve for comments. The group will decide how to proceed on the next call.

4. Workgroup reports from group chairs:

a. Children's Workgroup - Randy Koch, VA: The workgroup has drafted a survey to obtain input on the proposed new children's indicators. The surveys will be sent out to the 16 states to see if they are interested and/or able to report on the indicators. The survey asks for feedback regarding the usefulness, level of burden, or any suggested changes to the indicators. Randy requested a response by the states within 2 weeks of receipt of the survey.

Randy also reported on the Children's Survey- VA and VT have completed the survey and have distributed final reports. CO has collected data and is in the process of analysis. OK has started data collection and plans completion by the end of the year. A KY (not in the 16 State) survey is ready for mailing, and TX is also in the process of mailing. Some states are using the parent version for children under 12 and while others are using both surveys (older children). VA just used the parent version, but found that the factors held up.

b. Penetration Rates - John Pandiani, VT: A request for data was sent out a couple of weeks ago and data has been received from UT and RI. He is requesting state hospital data by 10/31 and community data by 12/25 for the year 2000.

c. Adult Consumer Survey - Judy Hall, CO: Judy is moving to Washington State to serve in the position which was vacated by John Whitbeck; she will remain as chair of the adult survey workgroup. She has been working on a second round of survey data from an additional 5 states as well as data from 2 states that are not in the 16 State project. Work is also currently being

done on risk adjustment and assessing the representativeness of the samples.

e. Costs - Nancy Callahan: Nancy is currently working on receiving cost data from 8 to 10 states; a workgroup conference call will be held in the next month to continue work on this indicator.

f. Contact within 7 Days - Steve Davis, OK: Data collection is continuing with an expected addition of data from four or five states. Also, any changes in the Listserve should be sent to Steve.

g. 30 and 180 Day Readmissions - Sudha Mehta, NY: Sudha has collected and organized data from 13 states and is working receiving data from the remaining three states. She plans to distribute data charts with analyses when the data collection is complete.

h. Link to Physical Health - Deb Kupfer, CO: Two survey items in primary care linkage will be piloted by CO and SC. Some states have slightly different variations used in data collection, and these will be analyzed. DC is also piloting a primary care indicator version next month and will forward information to Deb. UT collects the data by the clinicians and TX uses an item on the MHSIP survey. The TX data may be able to be obtained from Judy Hall.

i. Employment - Denny Geertsen, UT is Chair but was not able to be on the call. Olinda reported workgroup members -Bernadette Phalen, Steve Davis, Nancy Callahan, and Ted Lutterman, and invited anyone else to join.

j. Living Situation - Nancy Callahan: The workgroup is finalizing living situation definitions and categories and will provide this information to the Listserve. Five states are currently working on this indicator and will be submitting data.

k. Mortality - Craig Colton, UT: Craig has been in touch with the states and those states that can match data with vital statistics records are moving forward with this work. Steve Davis has a good matching program that states can use. There is also a workgroup effort that is assessing alternatives for states that are not able to match in this way.

l. Criminal Justice - Lucille Schacht, NRI: Lucille has sent a request to the workgroup and has found that the most consistent definition in states is prison records. The first effort at the data collection, therefore will be consumers who have spent time in prison. The second most consistent definition is data on jails, and the most inconsistent definition is with arrest records. Lucille initially will send data requests directly to TX and UT (UT data is collected by clinicians).

m. ACT/SE - John McGrew, IN: A conference call was held in which the workgroup revised and edited the checklists; there now will be piloting in over 50 sites for each indicator. The states participating are DC, RI, SC, NY, CT, and IN. The data will be collected within two or three months.

- n. Functioning and Symptoms - Mary Smith,IL: Mary has sent a data request and format to the states on the listserve, and states are asked to respond by 10/5 if they are able to participate. If the database is not large enough, the workgroup may consider piloting data from other states.
- o. Recovery - (Vijay Ganju, TX had to leave the call): Ted Lutterman reported that there were two conference calls last week. Focus groups of consumers will be held in five states regarding the essential elements or items in measuring recovery. The consumers in the workgroup had not been comfortable with the items that had emerged at the Austin meeting, but will be using them as essential elements or a foundation in the focus groups. A workgroup of consumers has formed to develop the methodology for the focus groups and to do the analysis of the items that emerge from the groups. The goal is to develop an instrument by April, 2001. Ron expressed a need to have a further conference call with the workgroup which will be set up in the near future.
- p. Substance Abuse - Jack Wackwitz, CO: Nancy Callahan (reporting for Jack, who could not be on the call) reported that Jack has developed a questionnaire to be sent to the states requesting how states identify clients with comorbidity (screening instrument, diagnosis, or some combination.) The survey also queries what kinds of data systems are used in matching information. The questionnaire will soon be sent to the group for response.
- q. Consumer Participation in Planning - Donna Stimpson, CT: Donna reported that the workgroup will be meeting this month before the next conference call.
- r. Seclusion and Restraint and other hospital indicators- Ted Lutterman: Ted reported that Summary reports which include data on the overall rates will be going to the Commissioners within the next two weeks. Ted will put out a notice to the Listserve so that the group will know when the reports are sent.
- s. Atypical Medications - Jocelyn Letourneau, RI: Jocelyn had sent a survey requesting data on this indicator, and has received data from NY and VA -she has also heard from four other states, and is waiting for response from the remaining states.

Other Agenda Items:

State Profiles Project - Ted reported that NASMHPD/NRI has been awarded a CMHS contract renewal for this project. A new feature of the project is that at the end of next summer, 16 State Indicator project results will be included in the reporting. Once results are compiled, they will be sent back to the states for comments to assure that the data is not misleading. The effort will be to display data results in such a way that there is 'respect' for the differences and comparability issues between states. There will be work with states toward the end of the report to plan on the best ways in which to display the data.

Ted also reported that there is a conference call today regarding the conducting a pilot of the inpatient MHSIP Consumer Survey. States may be able to select this indicator for ORYX

reporting in January.

Mary Smith reported that work is proceeding in the revision of the MHSIP report card which will include the addressing of these kinds of initiatives.

Olinda reported that the Southern Regional Conference on Mental Health Statistics will be held November 5 - 8 at the Gunter Hotel in San Antonio, TX. Brochures with the agenda and registration information are available, and Olinda will provide David Brown's e-mail address and telephone number on the Listserve if anyone would like to request a brochure.

Ron reported that a planning meeting was held for the National Conference for 2001 and the theme will address the looking back of 50 years and the looking forward of 50 years. This year will be the 50th annual conference. Ron asked participants to think about ideas for presentations at this special conference.

The next conference call is scheduled for Monday, October 30, at 2:00 Eastern time.